

STATE of CALIFORNIA

Wireless E9-1-1 Project Status (January 2006)

The following summary information is extracted from the monthly Wireless E9-1-1 (W E9-1-1) Project meeting minutes. The State hosts an open meeting on the second Friday of each month at the Telecommunications Division in Sacramento for the Wireless Service Providers (WSPs), Incumbent Local Exchange Carriers (ILECs), Public Safety Answer Points (PSAPs), California Highway Patrol (CHP), Database Providers, and other stakeholders to encourage active participation with the project goals. Contact Bill Harry (9-1-1 Office) at 916-657-9236 or william.harry@dgs.ca.gov for further information.

W E9-1-1 Project General Business

- **Increasing Wireless E9-1-1 Volume.** Steady progress continues moving the wireless calls from Phase 0 to Phase I/II. There is an average increase of approximately 654 calls per day flowing through SBC facilities. Verizon is now processing in excess of 20,000 calls per month. During January 2006 the call level over the 500,000 mark for the month, an increase of 2.4% from December's totals. CHP PSAPs account for 80% of the calls through the AT&T S/Rs, with more than 98,000 routed to local PSAPs. For specific deployment information please see the cut sheets posted on-line at www.td.dgs.ca.gov/Services/911/we911.
- **Rerouting of Cell Sectors.** SB 911 amended Section 2892 of the Public Utilities Code that defines the requirements for routing "9-1-1" wireless calls to agencies other than the CHP. Several counties have expressed an interest in re-looking at the distribution of wireless calls based upon the change in the statute. CHP is considering processes to deal with the potential of multiple statewide requests. The CA 9-1-1 Office is gathering information from the Wireless Service Providers and their agents to develop processes to address rerouting of cell sectors after initial deployment as the result of PSAP consolidations, jurisdictional changes, etc.
- **New PSAP Deployments.** Congratulations to the following PSAPs for initiating their first deployments during January 2006: El Cajon PD, Union City PD, Los Angeles PD, Ventura County Sheriff, and Simi Valley PD. As of January 1, 2006 there were 122 PSAPs receiving PH II Wireless E9-1-1 calls.
- **Wireless Regional Coordinator (WRC) Update.**
 - Nancy Ballard has agreed to be the WRC for Modoc County. Cheri Rockwell, Butte County, has volunteered to be the WRC for the remainder of the Northern Region.
 - Robert Negrete, under contract with YCCESA, and Jeff Milbourne, Amador Sheriffs Department, are new WRCs for their respective counties in the Sacramento Region.
 - WRC information is available at <http://www.documents.dgs.ca.gov/td/911/WE911RegionalCoordinators.pdf>.



Regional Implementations, as of January 31, 2006 – See cut sheets at <http://www.td.dgs.ca.gov/Services/911/we911> under "Implementation Status."

- **Los Angeles Region** – The LA Region is 76.26% complete with almost all WSP sectors except T-Mobile. Verizon Wireless and Nextel deployed for Div 1, LAPD.
- **San Francisco Bay Area Region** – The SF Bay Region 82.68% complete with almost all WSP sectors. Nextel cutover sectors serving four CHP areas and Verizon was the first deployment for Union City PD.
- **San Diego Region** – The SD Region is 86.65% complete. T-Mobile, Sprint, and Verizon Wireless continued their deployments in the region.
- **Sacramento Region** – The Sacramento Region is 24.48% complete. Cingular, Nextel, Verizon Wireless, Sprint, and Metro PCS have all began deployments; Surewest and T-Mobile should be scheduled in 2006.
- **Southland Region** – The Southland Region is 31.37% complete. Nextel was most active with deployments to seven PSAPs. Ventura County had its first deployments with Verizon Wireless and Cingular.
- **Central Region** – Most Central Region counties are prepared to begin deployment early in 2006. WSPs and their agents are contacting the WRCs for scheduling.
- **Northern Region** – The State continues to process Requests for Service (RFS) for Northern Region PSAPs to all the Tier I/II/III WSPs. The State is working with AT&T to complete the Northern Region Tandem/Tandem network design and discussing options with Frontier to upgrade E9-1-1 service in Modoc and Lassen counties for both wireline and wireless callers.